

HAVE A GOOD HEART

We value trust and respect We like to be honest and up-front We aim to do things right and do the right thing We don't take ourselves too seriously and we like to enjoy ourselves We welcome the views of others irrespective of background, culture and ethnicity

COLLABORATION IS KING

We celebrate success We are driven by a common purpose We all bring different skills to the table Two heads are invariably better than one We support, acknowledge and applaud the efforts of others

CONTINUOUS IMPROVEMENT

We embrace change We see the big picture We'd rather lead than follow We challenge the status quo There's no such thing as failure, just feedback

TALK'S CHEAP

We do what we say we will do We listen more than we speak We make ourselves accountable We under-promise and over-deliver Problems are okay, solutions are better